

ADAM K. SMITH, D.D.S.  
402 EAST 65TH  
SUITE 1E  
NEW YORK, N. Y. 10021  
734-3427

## SERVICE POLICY REGARDING YOUR NEW CROWN

While your new crown is one of dentistry's strongest restorations, a variety of factors will influence its longevity. We have learned that despite our best efforts, crowns can fail for a variety of reasons that include new decay, breakage from excessive grinding of one's teeth, or simply biting down on a hard object such as fork or bone. In fairness to both doctor and patient, the following schedule outlines how Dr. A. Smith will address fees in the unlikely event that your crown should require replacement within the first 5 years of service. The 5-year benchmark is used, as this is the typical period needed to elapse by insurance carriers before they will pay toward a new crown. "Coverage" refers to what Dr. Smith will credit you toward the cost of replacing your crown, based upon current fees:

First year of service (from time of placement)-100% coverage  
Second year of service-70% coverage  
Third year of service-60% coverage  
Fourth year of service-40% coverage  
Fifth year of service-20% coverage  
Six year of service-0%

Please understand that "years of service" will be determined by exact dates, specifically: date of cementation (temporary or permanent) to day of diagnosis by doctor or notification by you (by phone or in person) that you believe your crown has broken.